

National Student Survey 2010: Results for Languages, Linguistics and Area Studies

	Subject	American and Australasian studies	Celtic studies	French studies	German and Scandinavian studies	Italian studies	Iberian studies	European Languages and Area studies	Linguistics	Comparative Literary studies	Others in Lings, Classics and rel subs	Asian studies	African and Modern Middle Eastern studies
	<i>Number of institutions</i>	10	3	29	15	6	24	20	14	4	2	5	3
	<i>Total respondents</i>	407	87	1,717	616	181	1,057	1,349	590	151		275	99
	<i>Response rate</i>	70%	73%	72%	77%	79%	73%	64%	74%	69%		69%	66%
	Overall, I am satisfied with the quality of the course.	Lower Quartile	80%	93%	81%	79%	86%	78%	80%	74%	89%	61%	53%
		Median	90%	95%	88%	85%	89%	83%	89%	83%	93%	73%	76%
		Upper Quartile	94%	100%	92%	93%	96%	93%	94%	90%	97%	85%	79%
The teaching on my course	Staff are good at explaining things.	Lower Quartile	89%	88%	91%	90%	91%	90%	89%	85%	95%	75%	68%
		Median	93%	97%	94%	94%	93%	93%	92%	91%	95%	91%	92%
		Upper Quartile	97%	99%	97%	96%	100%	95%	95%	96%	96%	93%	94%
	Staff have made the subject interesting.	Lower Quartile	81%	86%	80%	80%	88%	74%	81%	76%	89%	63%	70%
		Median	87%	86%	87%	85%	90%	87%	88%	85%	92%	78%	79%
		Upper Quartile	89%	94%	92%	93%	93%	92%	91%	88%	96%	82%	80%
	Staff are enthusiastic about what they are teaching.	Lower Quartile	89%	94%	87%	88%	89%	86%	86%	87%	91%	78%	63%
		Median	94%	99%	92%	94%	93%	89%	90%	89%	96%	86%	85%
		Upper Quartile	97%	100%	95%	96%	96%	93%	94%	94%	98%	90%	94%
	The course is intellectually stimulating.	Lower Quartile	89%	86%	86%	80%	86%	84%	81%	80%	96%	69%	73%
		Median	93%	88%	92%	91%	89%	89%	90%	87%	97%	88%	86%
		Upper Quartile	94%	99%	95%	95%	92%	94%	92%	91%	98%	92%	97%

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Assessment and feedback	The criteria used in marking have been clear in advance.	Lower Quartile	71%	70%	66%	61%	61%	57%	66%	57%	69%		46%	63%
		Median	74%	71%	73%	71%	75%	64%	73%	69%	76%		67%	72%
		Upper Quartile	78%	72%	79%	80%	81%	77%	82%	74%	80%		69%	90%
	Assessment arrangements and marking have been fair.	Lower Quartile	70%	83%	73%	64%	68%	61%	70%	61%	74%		58%	55%
		Median	80%	89%	79%	80%	77%	68%	77%	72%	78%		68%	75%
		Upper Quartile	86%	94%	85%	86%	83%	78%	84%	79%	86%		74%	77%
	Feedback on my work has been prompt.	Lower Quartile	65%	50%	59%	56%	58%	51%	53%	36%	65%		28%	28%
		Median	72%	78%	65%	65%	62%	57%	62%	52%	68%		39%	66%
		Upper Quartile	80%	86%	72%	74%	66%	66%	69%	66%	71%		69%	85%
	I have received detailed comments on my work.	Lower Quartile	78%	78%	59%	58%	66%	55%	59%	54%	80%		36%	28%
		Median	82%	86%	68%	69%	70%	63%	67%	64%	82%		44%	70%
		Upper Quartile	83%	93%	82%	77%	80%	76%	79%	77%	85%		64%	79%
	Feedback on my work has helped me clarify things I did not	Lower Quartile	61%	69%	52%	57%	64%	45%	55%	46%	67%		35%	35%
		Median	68%	81%	65%	62%	64%	53%	63%	52%	73%		42%	56%
		Upper Quartile	77%	84%	72%	72%	70%	62%	71%	67%	79%		57%	72%

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Academic support	I have received sufficient advice and support with my studies.	Lower Quartile	67%	88%	69%	70%	79%	62%	65%	56%	72%		56%	48%
		Median	76%	90%	76%	77%	83%	66%	79%	71%	79%		65%	55%
		Upper Quartile	92%	93%	83%	81%	85%	75%	82%	76%	89%		73%	77%
	I have been able to contact staff when I needed to.	Lower Quartile	77%	97%	88%	88%	89%	83%	83%	77%	85%		79%	48%
		Median	89%	100%	91%	90%	94%	88%	90%	84%	92%		82%	70%
		Upper Quartile	94%	100%	94%	93%	100%	92%	94%	88%	97%		88%	97%
	Good advice was available when I needed to make study choices.	Lower Quartile	65%	94%	62%	64%	72%	53%	59%	52%	71%		57%	28%
		Median	69%	96%	70%	72%	75%	60%	68%	58%	80%		64%	52%
		Upper Quartile	80%	98%	77%	76%	76%	76%	74%	76%	90%		68%	64%
Organisation and management	The timetable works efficiently as far as my activities are concerned.	Lower Quartile	87%	82%	82%	73%	82%	77%	67%	80%	84%		73%	65%
		Median	88%	84%	85%	87%	88%	85%	78%	82%	89%		81%	70%
		Upper Quartile	90%	95%	90%	89%	90%	91%	90%	92%	92%		82%	87%
	Any changes in the course or teaching have been communicated	Lower Quartile	74%	93%	77%	70%	72%	74%	66%	67%	76%		58%	58%
		Median	81%	96%	82%	81%	87%	78%	74%	77%	85%		65%	68%
		Upper Quartile	86%	97%	87%	85%	89%	83%	86%	88%	87%		76%	90%

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Organisation and management (cont)	The course is well organised and is running smoothly.	Lower Quartile	79%	88%	73%	72%	78%	61%	67%	67%	80%		52%	33%
		Median	85%	89%	79%	80%	84%	75%	74%	81%	87%		62%	66%
		Upper Quartile	90%	100%	85%	83%	88%	83%	83%	90%	92%		72%	67%
Learning resources	The library resources and services are good enough for my needs.	Lower Quartile	66%	78%	71%	80%	61%	71%	61%	70%	86%		73%	80%
		Median	84%	83%	81%	88%	84%	79%	85%	79%	90%		87%	83%
		Upper Quartile	88%	94%	87%	92%	92%	88%	92%	84%	94%		90%	92%
	I have been able to access general IT resources when I needed to.	Lower Quartile	79%	81%	84%	85%	83%	75%	79%	74%	82%		78%	76%
		Median	82%	96%	87%	89%	87%	82%	87%	81%	83%		86%	83%
		Upper Quartile	83%	100%	89%	94%	94%	90%	91%	85%	88%		95%	90%
	I have been able to access specialised equipment, facilities or room	Lower Quartile	60%	82%	76%	81%	77%	68%	71%	74%	74%		66%	56%
		Median	66%	85%	82%	89%	81%	79%	75%	76%	81%		81%	72%
		Upper Quartile	78%	89%	87%	92%	88%	86%	84%	82%	87%		83%	86%

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Personal development	The course has helped me present myself with confidence.	Lower Quartile	74%	81%	75%	77%	76%	74%	69%	56%	77%		65%	60%
		Median	81%	84%	80%	81%	82%	77%	73%	67%	81%		68%	65%
		Upper Quartile	86%	90%	88%	88%	88%	84%	84%	84%	76%	86%		72%
	My communication skills have improved.	Lower Quartile	78%	87%	83%	87%	89%	81%	77%	70%	81%		71%	62%
		Median	84%	90%	88%	89%	89%	86%	80%	74%	82%		76%	75%
		Upper Quartile	90%	93%	92%	94%	92%	91%	87%	83%	84%		79%	87%
	As a result of the course, I feel confident in tackling unfamiliar	Lower Quartile	73%	81%	73%	76%	72%	72%	71%	60%	80%		60%	66%
		Median	80%	88%	79%	82%	79%	78%	77%	72%	82%		67%	70%
		Upper Quartile	83%	88%	84%	91%	88%	84%	83%	78%	85%		76%	85%